

## CONSUMER RIGHTS

### **Procedure For Petitioning The Oklahoma Corporation Commission (OCC) To Examine The Reasonableness Of Proposed Local Exchange Rate Change**

Under Oklahoma law enacted during 1986 (17 O.S. 137), this telephone company can raise your local exchange rate up to \$2.00 per month every year without the review and approval of the Oklahoma Corporation Commission (OCC).

At least sixty (60) days before the effective date of such a proposed rate change each subscriber will be notified by the telephone company. Such an increase can be suspended if fifteen percent (15%) of the subscribers petition the Oklahoma Corporation Commission to examine and determine the reasonableness of the proposed local exchange rates.

#### **Every petition shall contain:**

1. The name, address, and telephone number of the telephone subscriber.
2. The signature of the telephone subscriber in whose name the telephone services is listed.
3. The reason the subscriber opposes the proposed increase. (*Optional*)

Only the subscriber in whose name the telephone service is listed shall be counted as a petitioner. Petitions should be mailed to:

Director, Public Utility Division  
Oklahoma Corporation Commission  
Jim Thorpe Building  
Oklahoma City, OK 73105

### **Disclosure Under Federal Corporation Commission (FCC)**

#### **Rule 64.1509 (b)**

The FCC also requires disclosure to telephone subscribers, which are as follows:

Your local exchange and long distance service cannot be disconnected or interrupted as a result of your failure to pay charges for interstate pay-per-call service, charges for interstate information services provided pursuant to a presubscription or comparable arrangement, or charges you have disputed for interstate tariffed collect information services.

You can obtain blocking of access to services offered on the 900 service access where it is technically feasible, at no charge within sixty (60) days after you subscribe to a new number and it becomes effective. Other requests for unblocking will be subject to a reasonable one-time fee. Our tariffs include the terms and conditions that apply.

You have a right not to be billed for pay-per-call services not offered in compliance with the Federal laws and regulations established under Titles II or III of the Telephone disclosure and dispute Resolution Act.

Your access to 900 services may be involuntarily blocked for failure to pay legitimate pay-per-call charges.