

HELPFUL FACTS

Phone Safety Tips

Your telephone is one of the safest appliances in your home or office. All the same, there are a few precautions you can take:

- ~ Do not use the phone while in the bathtub, shower or swimming pool. A phone dropped in the **water could cause electrical shock.**
- ~ Protective measures are taken to limit electrical surges from entering your home, but absolute lightning protection is impossible. Avoid using the telephone during electrical storms. Keep urgent calls brief.
- ~ If you suspect a gas leak, report it at once, using a telephone away from the area in question. It is unlikely, but a phone's electrical contacts can create tiny sparks when you dial that could ignite concentrations of gas.

Telephone Fraud Obscene OR Annoying Calls

To protect yourself against telephone fraud, be careful about giving out your credit card number.

- ~ Never give out your credit card number over the phone unless you place the call.

We hope it does not happen. But "IF" you receive obscene, abusive or threatening calls:

- ~ Remember, you control your phone, not the caller. Hang up at the first obscene word. Also hang up if the caller remains silent after the second time you say hello.

- ~ Do not give your name or address unless you know who is calling. Advise your children and **guests not to give out any information about who is at home when you are away. Simply ask** the caller to leave a message or to call back.

- ~ Consider services that can protect your security and privacy.

Caller ID lets you know who is calling before you pick up the phone. Some telephone numbers may not come thru such as Anonymous, Private, or Blocked numbers.

Call Blocker rejects calls from specified numbers and can even block calls from numbers you do not know.

Call Trace initiates a trace of harassing calls.

If unwanted calls persist or for more information about these services

visit us on the web at www.xstreamservices.com or call Hinton Telephone Co at 542-3262.

STATEMENT of NON DISCRIMINATION

Hinton Telephone Company has filed with the Federal Government a Compliance Assurance in which it assures the Rural Electrification Administration that it will comply fully with all requirements of Title VI of the Civil Rights Act of 1964 and the Rules and Regulations of the Department of Agriculture issued thereunder, to the end that no person in the United States shall, on the ground of race, color, or national origin, be excluded from participation in, be denied the benefits of, or be otherwise subjected to discrimination in the conduct of its program and the operation of its facilities. Under this Assurance, this organization is committed not to discriminate against any person on the ground of race, color or national origin in its policies and practices relating to applications for service, or any policies and practices relating to treatment of beneficiaries and participants including rates, conditions and extension of service, use of any of its facilities, attendance at and participation in any meetings of beneficiaries and participants or the exercise of any rights of such beneficiaries and participants in the conduct of the operations of this organization.

Any person who believes himself, or any specific class of individuals to be subjected by this organization to discrimination prohibited by Title VI of the Act and the Rules and Regulations issued thereunder may, by himself or a representative file with the Secretary of Agriculture, Washington, D.C. 20250, or the Rural Electrification Administration, Washington, D.C. 20250, or this organization, or all, a written complaint. Such complaint must be filed not later than 180 days after the alleged discrimination, or by such later date to which the Secretary of Agriculture or the Rural Electrification Administration extends the time to filing. Identity of complaints will be kept confidential except to the extent necessary to carry out the purpose of the Rules and Regulations.

Visit our website at: www.xstreamservices.com